

# Business Computers Plus, Inc.

## Service Price List

***100% Risk-Free Service***

### **Consulting / Network Administration / Troubleshooting \$125.00 per hour** (pro-rated every 15 minutes after first hour)

*We will assess your place of Business and determine the best way to setup your network topology, security and location.*

*We will find the source of any problem and determine the proper course of action.*

*Please note: This figure does not include any hardware/software or cabling that may be required*

### **Standard Computer Repair \$110.00 per hour** (pro-rated every 15 minutes after first hour)

*We will diagnose your system and find the cause of the problem, be it hardware or software, and correct it.*

*Please note: This figure does not include any hardware/software that may be required.*

## Fixed Price Support Packages

### **Remote support \$75.00**

*Don't have time to drop off your computer? Or are you too far from our shop? Don't worry!! We also provide remote support service. We can connect to your computer and provide you with the support you need as if we were right next to you!!*

### **Basic Cleaning & Tune Up -no internet \$89.00** (in-shop only)

*Computer running slow? Not performing like it was when it was new? We will do more than a general dusting; we will remove all unneeded programs & optimize your computer to give you that day one feeling.*

### **Virus & Spyware Removal \$119.00** (in-shop only)

*Troubled with Pop-ups, Unsuitable Websites and other Inconveniences? We will remove all viruses, spyware, hijackers and infected files.*

### **Platinum Service \$149.00** (in-shop only)

*Entails cleaning of viruses or spyware, deleting of unnecessary programs or files*

*Disk checking & defrag of hard drive, Update OS(operating system) including service patches (a \$208.00 value.)*

*Please note: This service does not include any hardware/software that may be required.*

### **Complete OS Rebuild \$225.00** (in-shop only)

*Data back-Up, re-format hard drive, Rebuild of OS & installation of your software*

*Data restoration, Re-establish internet connection, email services & peripherals*

*OS update including service patches.*

*Please note: This service does not include any additional hardware/software that may be required.*

### **Install / Update Software or Hardware! \$45.00** (in-shop only)

*This includes installation and updates of software or any installation of an internal or external peripheral.*

*Please note: This figure does not include any hardware/software that may be required.*

### **Hard Drive Upgrade \$129.00** (in-shop only)

*Image old hard drive, and Install new hard drive. Re-load old image to new drive and reconfigure.*

*Please note: This figure does not include any hardware/software that may be required.*

### **Operating System Upgrades \$225.00 (in-shop only)**

Evaluate your computer to ensure compatibility with the upgrade before starting. Then Install the new genuine operating system, install all windows updates. Transfer of your data securely. Set up web access and email accounts if needed.

Please note: This service does not include operating system cost.

### **System Backup Image \$55.00 (in-shop only)**

This service performs a backup of all your hard drive data (up to 9GB), to ensure that all those precious memories and important documents are never lost due to a corrupt drive, viruses, theft or fire. This service is also ideal when purchasing a new computer. Back up will be provided on DVD or on your own external drive.

### **Data Recovery! Data Transfer. Including Programs Installation \$99.00 (in-shop only)**

Any data that can be recovered will be recovered and supplied on DVD (up to 9GB)

### **Internet / Email Troubleshooting onsite \$110.00 / offsite \$75.00**

Any internet or email issue -such as, unable to connect to email server

### **Wireless Site Survey \$125.00**

Add Wireless to existing Network, set up and configure wireless/wired network. We will physically survey site for wireless setup. Provide advice on type of security required and suitable placement. Travel included for Zone 1.

### **Wireless or Wired Network Installation \$175.00 (per station)**

Set up and configure network shares and security after consultation.

Please note: This figure does not include hardware, cabling or software that may be required.

### **Wireless or Wired Network Configuration \$150.00 (up to 5 stations)**

Add an additional device to the network. Printers, Scanners, and NSD (Network Shared Devices). Set up and configure network shares and security after consultation.

Please note: This figure does not include hardware, cabling or software licensing that may be required.

### **New Computer Setup \$129.00**

Are you having problems connecting all those wires? "We will come out on site and set up your new system, connect you to the internet & email and connect up to two peripherals (extra peripherals are \$20.00 per item). This service includes Zone 1 travel.

Please note: This figure does not include any hardware or software that may be required; please note: old hardware & software may not be compatible with your new system.

### **Electronics Recycling**

Need to get rid of old electronic devices? We are an electronics recycling drop off location.

(Please check our recycling price list for further details)

**\*\* All Software must be Genuine and Licensed with CO Key supplied \*\***

**\*\* All Networking Services have the price of an on-site INCLUDED up to Zone 1 \*\***

